



## AllStyle Coil Company, L.P.

P.O. Box 40696  
Houston, TX 77240

7037 Brittmoore Rd.  
Houston, TX 77041

[www.allstyle.com](http://www.allstyle.com)

### RETURNED GOOD AUTHORIZATION (RGA) PROCEDURE:

1. To receive warranty credit, an RGA form must filled out completely by a wholesaler. A form that is not complete will be returned to the wholesaler. The wholesaler has 1 (One) month/30 days to submit a completed RGA form and all information required for the RGA to be processed. Much of the required information can be satisfied by attaching the tag from the coil to the RGA form.
2. Email the RGA form to: Attention Warranty Department at [warrantydept@allstyle.com](mailto:warrantydept@allstyle.com)
3. An RGA number (Return Goods Authorization Number) will be assigned to the RGA along with instructions if the part or coil is to be returned to AllStyle. The RGA will then be emailed back to the wholesaler. AllStyle's policy is that a coil or part that leaks (within the first year) should be returned. AllStyle motors and expansion valves failing within 3 years need to be returned for testing. After an RGA number has been received, the wholesaler has 1 (One) month/30 days to return the defective unit or part. **NOTE: There is no shipping costs or labor by AllStyle. That is the sole responsibility of the customer.**
4. The wholesaler should promptly return the part to AllStyle, if required, along with the tag from the coil. Please make sure the RGA is securely attached to the warranty item being returned. If the tag is lost, credit cannot be issued. AllStyle will not approve any returns without a RGA number. Please ship to our Houston location, and to the Attention of the Warranty Department. (See attached requirements for returns on Evaporator Coils)
5. If the item is not required to be returned, attach the RGA to the defective product and hold it for 30 days from the date of the RGA submittal. After 30 days the item may be field scrapped.

### IMPORTANT NOTES:

1. A coil returned to a wholesaler that has restricted air flow due to the coil not being properly cleaned is not a warranty failure.
2. If the expansion valve fails, AllStyle will not warranty the coil, ONLY the expansion valve.
3. If drain pans are defective, AllStyle will not warranty the coil, ONLY the drain pan.
4. Returned items must be authorized by management for any new and unused items that require credit, and are subject to a 20% re-stocking fee.
5. AllStyle will not give credit for an in-warranty coil or part that is not replaced with an AllStyle product.



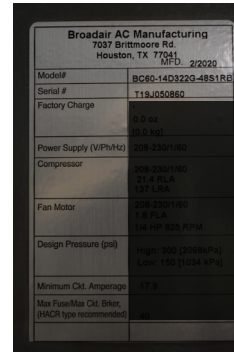
## AllStyle Distributors Warranty Return Program

This letter is concerning the return of warranty coils more than one year old covered by the AllStyle Coil Company, L.P. Warranty Statement. In response to your concerns of the time and cost required to process warranty products, the following Warranty Program has been initiated.

1. Coils that develop a refrigerant leak within 12 months of the manufacturing date as indicated by the serial number of the coil, will be returned to AllStyle with a completed RGA. AllStyle **DOES NOT** cover freight.
2. Coils that develop a refrigerant leak that are older than 12 months as indicated by the serial number of the coil:
  - Complete the RGA form and obtain RGA number from the AllStyle warranty department
  - Remove the Product label from the coil and attach the label to the RGA
  - Remove the Distributor assembly from the coil by cutting the feeder tubes
  - The distributor must ship FEDEX or UPS the product label, distributor assembly, and the completed RGA to AllStyle.
3. Expansion valves and check expansion valves that are sold as a part is warrantied for a period of 12 months. Return of the valve and a completed RGA is required. Credit will be issued for the valve only, **NOT** the coil.
4. Coils and Expansion valves that have restriction in the refrigeration circuits, and compressors that have been grounded are warrantied for a period of 90 days. Any restriction to the refrigeration circuit or any electrical windings inside the compressor that have been broken which may be caused by a manufacturing defect should be found when the unit was started, however a reasonable time period is allowed for the defect to be discovered. Manufacturing defects that develop after 90 days will **NOT** be warrantied because these defects are typically caused by installation/charging problems, not manufacturing defects.

AllStyle Coil Company, L.P. appreciates the opportunity to work with distributors to improve our working relationship and further the sales of our products.

# Coil Tag or Condenser Rating Plate for Return

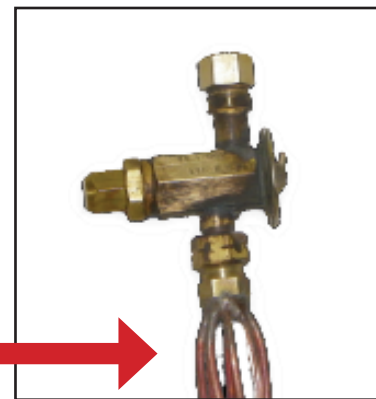


## Part Required for Return



**Cut the feeder tubes where they are welded to the coil, as shown.**

**Return the distributor assembly and the feeder tubes to AllStyle**



Please return the distributor assembly and feeder tubes, coil tag from the coil, and a completed RGA form to the Warranty department at AllStyle Coil Company, L.P.

Attn: Warranty Department  
AllStyle Coil Company, L.P.  
7037 Brittmoore Rd.  
Houston, TX 77041

***Attn: Warranty Department***



P.O. Box 40696  
Houston, TX 77240

7037 Brittmoore Rd.  
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[warrantydept@allstyle.com](mailto:warrantydept@allstyle.com)

**RETURN GOODS AUTHORIZATION FORM**  
**PLEASE COMPLETE FORM WITHIN 30 DAYS**  
**DO NOT LEAVE ANY BLANKS**

|                                 |                   |
|---------------------------------|-------------------|
| <b><u>RG#</u>: AS -</b>         | <b><u>CM#</u></b> |
| This box is for office use only |                   |

|                                                                                                       |                                                                                                         |
|-------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------|
| Wholesale/Distributor Name: _____<br><br>Address: _____<br>_____<br><br>PH: _____<br><br>Email: _____ | Contractor Business and Name: _____<br><br>Address: _____<br>_____<br><br>PH: _____<br><br>Email: _____ |
|-------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------|

|                                                           |                                                          |
|-----------------------------------------------------------|----------------------------------------------------------|
| Condenser Model Number: _____<br><br>Serial Number: _____ | AllStyle Model Number: _____<br><br>Serial Number: _____ |
|-----------------------------------------------------------|----------------------------------------------------------|

|                                                                                           |  |
|-------------------------------------------------------------------------------------------|--|
| Returning AllStyle Model/Part Number: _____                                               |  |
| Returning AllStyle Serial Number: _____                                                   |  |
| Returning AllStyle Original Purchase Order: _____                                         |  |
| Reason for Return (Elaborate Defect: 20% Re-Stocking Fee for New & Unused Returns): _____ |  |
| _____                                                                                     |  |
| Date Failed: _____                                                                        |  |

|                                                                                                            |                                                                                                                                                 |
|------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------|
| Name of Owner of Unit: _____<br><br>Address: _____<br>_____<br><br>PH: _____<br><br>Date of Install: _____ | AllStyle Replacement Unit/Part: _____<br><br>AllStyle Replacement Serial Number: _____<br><br>Replacement/Warranty Purchase Order Number: _____ |
|------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------|

**PLEASE NOTE: DISTRIBUTOR HAS 30 DAYS AFTER ISSUED RGA NUMBER  
FOR RETURN OF WARRANTY PRODUCT**